

# What they're saying about the UPCS Inspection Training provided by *The Inspection Group, Inc.*

## What areas of the class were most helpful to you?

- **“...pick your battles” we have a leg up on the REAC inspectors now, we know what is really important and what is insignificant.**  
*Detroit Housing Commission, MI*
- **The explanation of the REAC inspector's process. Now I understand why he did things the way he did.**  
*Wilmington Housing Authority, DE*
- **I just loved how you had my staff learn how to understand the REAC/PASS reports.**  
*Sault Ste. Marie Housing Commission, MI*
- **I've now learned which repairs to prioritize.**  
*Paterson Housing Authority, NJ*
- **That we aren't in our housing units enough.**  
*Scranton Housing Authority, PA*
- **Changing lease agreements and using REAC/PASS reports for evictions.**  
*Minneapolis Public Housing Agency, MN*
- **That we needed to change our thinking from HQS to UPCS years ago.**  
*Volunteers of America, VA*

## What comments do you have about this training?

- **This class should be required for HUD/REAC inspectors.**  
*Ft. Wayne Housing Authority, IN*
- **HUD should hire you guys to do all of their training.**  
*East Orange Housing Authority, NJ*
- **I'm so glad the rest of our staff got to attend this training.**  
*Akron Metropolitan Housing Authority, OH*
- **Thanks for teaching us 'how to play the game', now I expect my staff to 'play to win.'**  
*Columbus Metropolitan Housing Authority, OH*
- **This is the best training I've ever been to, thanks so much!**  
*Conway Housing Authority, GA*
- **The manual is worth the price of the class alone.**  
*Cuyahoga (Cleveland) Metropolitan Housing Authority, OH*
- **I can tell they know what they're talking about – it's great to have experienced and qualified instructors.**  
*Portsmouth Metropolitan Housing Authority, OH*
- **I spent a week at the HUD training and learned more in two days with The Inspection Group.**  
*Michigan State Housing and Development Authority, MI*
- **They make a really boring and mundane topic interesting.**  
*Chillicothe Metropolitan Housing Authority, OH*
- **Wish I had your inspection training years ago.**  
*BDC Management Company, MN*

For more information, call toll-free (866) PASS-REAC (727-7732)  
[www.TheInspectionGroup.com](http://www.TheInspectionGroup.com)